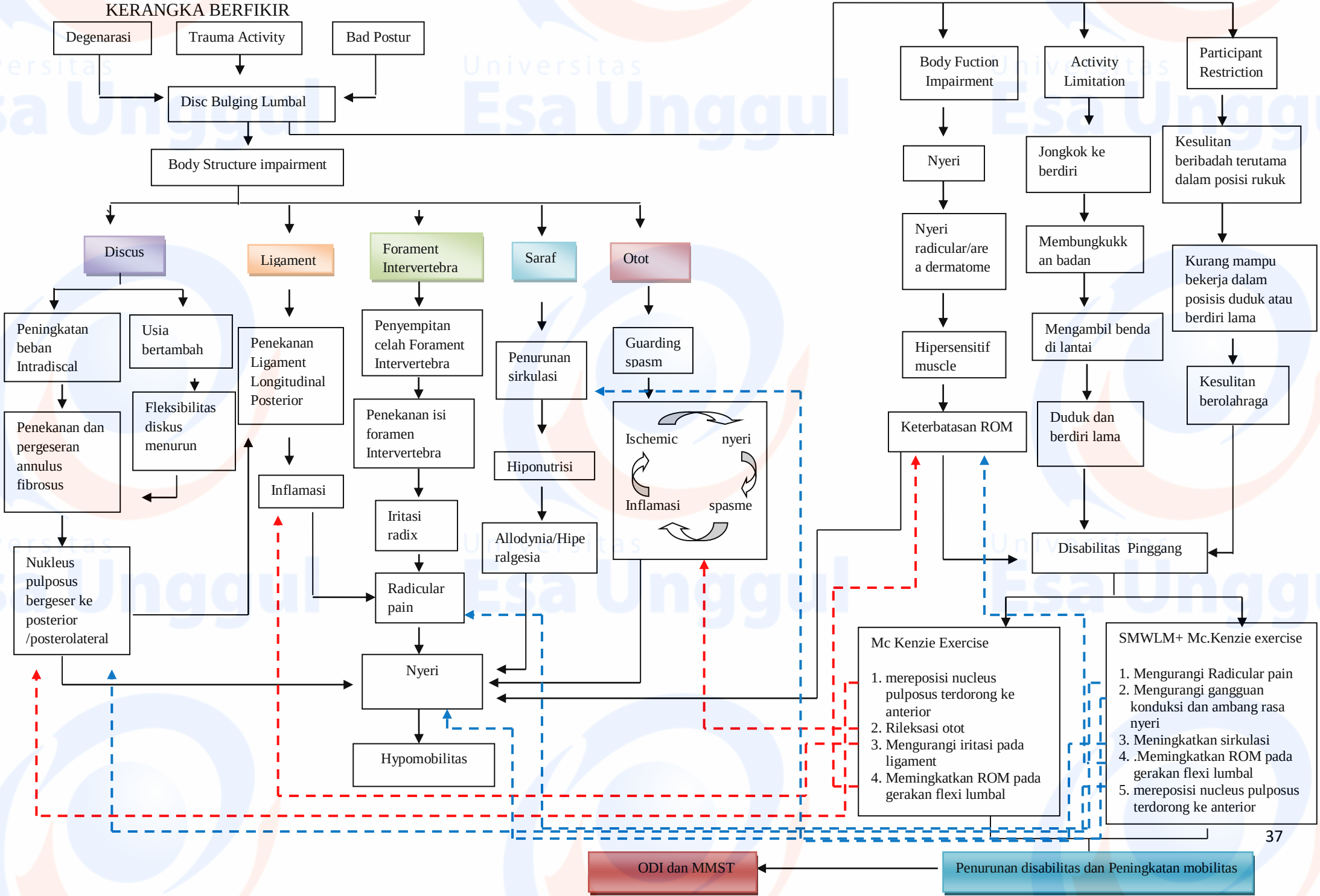KERANGKA BERFIKIR